

## TERMS & CONDITIONS

1. All bookings must be made in writing, email, or by using the NDTG Course Reservation Form.
2. Full payment must be received in advance of the test taking place.
3. Should you cancel a test with National Demolition Training Group Ltd, the following cancellation fees will apply:
  - Over 14 days prior to the course start date- Notification Fees required
  - 8-14 Day prior to test date- Notification Fees & £100+VAT Admin Fee Per Operative
  - Up to 7 days – Full Fees Apply
4. The course facilitator has the right to dismiss any delegate should they disrupt the test or be under the influence of drugs or alcohol.
5. The National Demolition Training Group Ltd operate an equal opportunities policy and will exclude, after warning, any delegate who abuses on race, religion or sex grounds.
6. Cards will only be issued once full payment of the test has been made.
7. No refund will be liable should delegates fail to arrive, leave early, fail to complete the test or fail to achieve the criteria presented.
8. Should a candidate fail to pass the theory element of the Technical Test, the practical test will not proceed. However, the full fees will still be payable for both elements of the technical test.
9. Candidates will be expected to arrive at least 15m prior to the test start time.
10. All course requirements will be supplied at the time of booking.
11. Candidates will be expected to arrive with suitable Personal Protective Equipment (PPE) if stated in the test confirmation letter.
12. Traveling expenses may be incurred. Any additional costs will be specified at the time of booking. Additional costs will be invoiced after the course has taken place. This may include, mileage, travelling time, and overnight accommodation expenses.
13. Should the NDTG Ltd need to provide PPE, extra costs will be passed on to the client.
14. If on arrival the venue, machines, equipment and materials do not meet the acceptable CPCS standard, the NDTG reserve the right to cancel the test with no refund permitted.
15. Any problems which do arise will be resolved by discussion and negotiation if possible, if not by the terms listed.