





# INTRODUCTION



Fraudulent Cards are becoming less common for the following reasons:

- Stricter online checks at site level
- CSCS Hologram
- · Chip in the Card

However there are still a sizeable number of fraudulent CCDO and CSCS Cards in circulation and we are aware of a recent instance of 12 'older style' fraudulent CCDO cards being used by Operatives on an NFDC Member demolition site.

This practical guide aims to help you become more vigilant and ensure you are making the appropriate checks on all CCDO and CSCS cards on your sites.

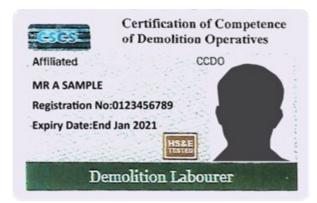
Any person working with a fraudulent CCDO and CSCS Card on your sites becomes YOUR responsibility





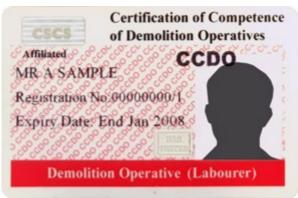
# **HOW TO SPOT A FAKE CCDO CARD**

Old format CCDO Cards were issued until circa. February 2016. All cards will expire by 2021.

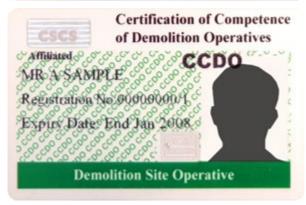


### **EXAMPLE 1:**

Old Style CCDO Card **FAKE** 



In the older style card design, a genuine Demolition Labourer card is **RED**.



The older style **GREEN** cards were for the roles of TRAINEE NEW ENTRANT, or DEMOLITION SITE OPERATIVE.

# **CCDO SMART CARDS**



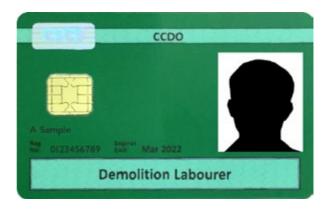
It is extremely rare that a fake CCDO Smart Card is reported. These newer cards are deliberately designed to be difficult to copy.

An authentic CCDO Smart Card has the following features to check for:

- SOLID COLOUR BACKGROUND
- GOLD SMART CHIP
- CSCS HOLOGRAM
- CSCS TEXT DIAGONALLY THROUGH THE THIN AND THICK STRIPES AT TOP & BOTTOM OF CARD

## **EXAMPLE 2:**

**NEW** CCDO SMART Card, issued from 2016





# WHAT TO DO IF YOU SUSPECT A FRAUDULENT CCDO CARD

### WHAT SHOULD YOU DO FIRST?

If you suspect someone has shown you a fraudulent **CCDO** card, first take the following steps:

**A:** If the card is **OLD** format (CCDO text runs through the card background, as per the example shown on Page 3), you should first check the card using the CITB online Card Checker.

Whilst this style of CCDO card is no longer issued, it is still possible to check for validity at: <a href="https://www.citb.co.uk/courses-and-qualifications/check-a-card-training-record/online-card-checker/">https://www.citb.co.uk/courses-and-qualifications/check-a-card-training-record/online-card-checker/</a>

**B:** If the card is **NEW Smart Card** format, you can check its authenticity via the Go Smart App **only**:

- The Go Smart App is currently available for Android phones and can be downloaded from the Googleplay store.
- NFDC & NDTG are working with Reference Point to make the Go Smart App available on Apple phones via the iTunes store.
- Alternatively, contact NDTG who will check the card for you.







## WHAT SHOULD YOU DO NEXT?

If you suspect someone has shown you a fraudulent **CCDO** card and neither card checker or the Go Smart App can validate its authenticity, you should:

- Retain the card if possible
- Make colour photocopies of front and back
- Record cardholder's name and address if possible
- Ask cardholder where the card was obtained from
- Contact the local police and report the matter (at the discretion of the Company Management)
- Refuse access to site (subject to company rules)
- Forward copies of all evidence, Marked "SUSPECTED FRAUDULENT CARD" to:
  - NDTG, Resurgam House, Paradise, Hemel Hempstead, HP2 4TF or:
  - Email <a href="mailto:hello@ndtg.training">hello@ndtg.training</a> making sure to include copies of all evidence.





# **HOW TO SPOT A FAKE CSCS CARD**

# **EXAMPLE 1:**





## **EXAMPLE 2:**



# **Example 2: SPOT THE DIFFERENCE**

- Font/Lettering
- Poor Colour Quality
- CSCS Hologram is printed onto the card
- Basic Level Card Site Manager Occupation
- · 'Site' spelled incorrectly
- Inconsistent font size for registration number



# WHAT TO DO IF YOU SUSPECT A FRAUDULENT CSCS CARD

#### WHAT SHOULD YOU DO FIRST?

If you suspect someone has shown you a fraudulent **CSCS** card you should first check the card using CITB Online Card Checker: <a href="https://www.citb.co.uk/courses-and-qualifications/check-a-card-training-record/online-card-checker/">https://www.citb.co.uk/courses-and-qualifications/check-a-card-training-record/online-card-checker/</a>

If you still have reason to believe that the card is not authentic, you should:

- Retain the card if possible
- Make colour photocopies of front and back
- Record cardholder's name and address if possible
- · Ask cardholder where the card was obtained from
- Contact the local police and report the matter (at the discretion of the
- Company Management)
- Refuse access to site (subject to company rules)
- Forward copies of all evidence, Marked "SUSPECTED FRAUDULENT CARD" to:
  - The Operations Team, CSCS Ltd, 85 Tottenham Court Road, London, WIT 4TQ, or:
  - Email report.it@citb.co.uk making sure to include copies of all evidence.
  - CSCS and CITB will fully support any prosecution with technical and factual evidence.







## NATIONAL FEDERATION OF DEMOLITION CONTRACTORS

Paradise • Hemel Hempstead • Hertfordshire • HP2 4TF • Tel: 01442 217144 (Option 1)

www.demolition-nfdc.com

## **NATIONAL DEMOLITION TRAINING GROUP**

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